

# STARskate Code of Conduct

In addition to the general terms and conditions, the applicant agrees to the following code of conduct conditions.

## Dressing Room:

Only skaters that are preparing for lessons or leaving the ice after a session will be permitted in the dressing room. Please do not invite friends into the dressing room, ask them to wait for you in the lobby or in the stands.

The dressing room will remain locked during sessions and the key will remain by the boards. Please get permission from a Coach if you need to enter the dressing room during a session and return the key to the boards when you return.

Skaters must be respectful of their Club mates. Remember - there are both teenaged and younger skaters using the same dressing room and not all conversations are appropriate for both groups.

The coaches are busy with lessons on the ice and are unable to supervise activities in the dressing rooms. If skaters have any concerns, please speak to one of the coaches or have your parents bring it to the attention of the Executive. The Executive will determine the manner in which each situation is handled.

## Maplewood Room/Cody Banks Arena:

Members of the Club may use the Maplewood Room if the rink attendants give their permission. If skaters have their meals upstairs, please make sure that the Maplewood Room is left clean. Please do not re-arrange furniture that has been assembled for a meeting.

Parent volunteers can ask the rink attendants to address spectators that may make a skater feel uncomfortable and ask them to leave the rink if necessary.

## 24 Hour Cool-Off Policy:

Unless the nature of the grievance requires immediate attention, SPSC members, volunteers, parents, and participants are required to wait at least twenty-four hours after the event or incident before initiating a complaint or discussion.

After this time, the person that has a disagreement with someone else may contact them to discuss the event. Many times, the emotions of the event can cloud people's judgment. A "24 hour cooling off period" will allow for better judgment of the event and how to resolve any conflicts. All grievances must be directed to the president.

## Discipline:

Inappropriate behavior will result in disciplinary action to those involved in the incident. Depending on the severity of the incident, discipline will include a reprimand from the coach up to and including temporary or permanent suspension from the Club.

We thank you for your cooperation. If you have any concerns, please feel free to contact one of the members of the Executive.

By choosing the accept button you are indicating that you agree to abide by this Code and that you understand there are consequences for inappropriate behavior.